

# Icon Technologies, Inc. Privacy Policy

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Effective Date: 9/20/2024

At Icon, we are committed to protecting your privacy and ensuring that your personal information is handled with care. This Privacy Policy explains how we collect, use, share, and protect your information in compliance with the Federal Communications Commission (FCC) rules and regulations. By using our services, you agree to the terms of this Privacy Policy.

## 1. Information We Collect

We collect the following types of information:

- **Personally Identifiable Information (PII):** This includes your name, address, email, phone number, and billing information.
- **Non-Personally Identifiable Information (Non-PII):** This includes data about your service usage, such as bandwidth consumption, IP addresses, and connection information.
- **Customer Proprietary Network Information (CPNI):** This includes information that relates to the quantity, technical configuration, type, destination, location, and amount of services you use.

## 2. How We Use the Information

We may use your information for the following purposes:

- To provide and maintain your service.
- To bill and collect payments for services rendered.
- To detect, prevent, or investigate fraudulent or illegal activities.
- To comply with applicable laws, regulations, or legal processes.
- To enhance or improve our services.

## 3. How We Share the Information

We do not share your personal information with third parties, except in the following cases:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in delivering our services.
- **Legal Compliance:** We may disclose information in response to legal requirements, court orders, or subpoenas.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.

## **4. Your Rights**

- **Access and Correction:** You may access and request corrections to your personal information by contacting us.
- **CPNI Opt-Out:** You have the right to opt out of having your CPNI used for marketing purposes. Please contact us to make this request.
- **Do Not Track Requests:** Icon does not currently respond to "Do Not Track" browser signals.

## **5. Security Measures**

We implement technical, administrative, and physical safeguards to protect your personal information from unauthorized access, use, or disclosure. However, no data transmission over the Internet or storage method can be guaranteed to be 100% secure.

## **6. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date.

## **7. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Icon Technologies, Inc.

9 Park Place Carbondale PA 18407

570-876-6908

support@icontech.com